

## Version 2021.1 Release Notes

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### Contents

<b>ATTENTION .....</b>	<b>2</b>
<b>2021.1.0.05801 .....</b>	<b>2</b>
NEW FEATURES .....	2
BUG FIXES & GENERAL IMPROVEMENTS .....	3
ADMIN .....	5
MOBILE (v2021.1.0) .....	5
COMMUNITY .....	6
DISPATCH (v2021.1.0.05801) .....	6

## Attention

- ✓ Use **CTRL + F** on your keyboard to find specific task numbers or keywords.
- ✓ **DO NOT UPDATE IF...**
  - **...WINDOWS XP IS STILL IN USE! Version 2021 of Omnigo Software no longer supports Microsoft Windows XP.**
    - Information about Microsoft no longer supporting Windows XP can be found here, or elsewhere using an internet search: <http://blogs.msdn.com/b/dotnet/p/dotnet45xp.aspx>
  - **...AUTOMATIC CONTACT IMPORTER IS USED.** Omnigo hosted customers just need the Support Team to put the new utility in place when the update is performed and update their template. Self-hosted customers need to obtain the new utility and template and put it in place once the update is performed.
- ✓ **DISPATCH CUSTOMERS ONLY:**
  - **.NET 4.8 is now required** on Dispatch client PCs.
- ✓ **SELF-HOSTED CUSTOMERS ONLY:**
  - **DO NOT UPDATE IF...**
    - **...Windows Server 2008 and/or SQL Server 2008 are still in use (including R2 versions)!** Version 2020 no longer supports the 2008 versions. Recommended update is to AT LEAST Windows Server and SQL 2016.
    - **...Dispatch with ODBC is used.** Create a test copy of the website and database, update the test copy, and then test the new Dispatch version with your test copy to ensure that it works as expected before updating production.
  - **.NET 4.8 is now required on the IIS and SQL servers.** Additionally, if the SQL installer will be executed from a remote PC, that PC will need .NET 4.8.
  - **Dispatch now works with LDAP.** Dispatchers that have been logging in with a database password need to now be aware that their Windows credentials will work in Dispatch. The database password will stop working once updated.
- ✓ Click the link below or copy and paste it into a web browser if you want to view archived Release Notes for the previous revisions of version 2020.4.
  - [http://www.reportexec.com/Enterprise/updates/release\\_notes/2020.4/v2020.4.2.38701%20-%2001\\_21\\_21.pdf](http://www.reportexec.com/Enterprise/updates/release_notes/2020.4/v2020.4.2.38701%20-%2001_21_21.pdf)

## 2021.1.0.05801

Build Date 26 FEB 2021

## New Features

### Dispatch

#### Officer Mapping

When purchased and enabled Dispatch will now display a mapping feature that integrates with Report Exec Mobile. Users with the mobile app can now have their location position displayed to the Dispatchers in the new map allowing the dispatchers to monitor their location in near real-time.

### Community

#### Beacons

Omnigo Community can now utilize Estimote iBeacons for more accurate location proximity identification. This can be useful when in buildings where room-level identification is critical. The Community Operators will be shown which beacon the user making the call for service is closest to.

#### Alert Button

When purchased and enabled the Omnigo Community mobile app can now integrate with wearable BLE "Flic" Buttons which can be associated to Silent Alerts configured in Community. When the button is pressed the associated Silent Alert will be sent to Community Operators and configured SMS/Email Notification Groups.

## Bug Fixes & General Improvements

### General

- (ENTDEV-22105) Fixed a browser window/tab closing issue caused by recent browser updates for Google Chrome, Microsoft Edge, and Mozilla Firefox that resulted in a blank screen when using close buttons within the UI of the app.
  - Note: All major areas of the program have been targeted and fixed. Ancillary areas that may be affected will be corrected in a follow-up patch.

### Reporting

#### General (All Report Types)

- (ENTDEV-21844) Added safeguards to prevent first level report reviewers from completing their own reports when additional levels of review are required.

#### Contact

##### Trespasser

- (ENTDEV-21949) Fixed error that occurred in some databases when 'Print Barring' was clicked.

#### Print

- (ENTDEV-21798) Fixed Contact Address not being included in the printed report for some databases.

#### Case Report

- (ENTDEV-21992) Fixed adding one or more Incident Types and refreshing the browser manually re-adding the same Incident Type(s) again, in error.

#### NIBRS Data

- (ENTDEV-22038) Segments will now be unavailable until at least one Incident Type mapped to a NIBRS Offense has been added to the report.
- (ENTDEV-22002) Attempting to submit or complete the report when the fields that are required 100% of the time regardless of the type of NIBRS Report are not all filled in will now throw the standard required fields prompt and prevent submission/completion.
- (ENTDEV-22000) If the fields that are required 100% of the time regardless of the type of NIBRS Report are all filled in when navigating away from the page the report will now commit the data as if the 'Save' button was manually clicked and count the report for validation.

#### Admin Segment

- (ENTDEV-22057) Corrected a spelling mistake for Federal Judicial District 012.
- (ENTDEV-21778) The NIBRS Data can now be marked Unfounded which will tell the system to either not include the report in validation if it has not yet been submitted or send a delete action in validation if it has been previously.

#### Victim Segment

- (ENTDEV-22094) The 'Victim Relationship to Offender' count can now be increased when the Victim is the Offender, so that the Victim can be linked to the other offender(s) in the report.

#### Property Segment

- (ENTDEV-21969) Multiple Property Segments can now be added per single Report Property.

### Modules

#### Guard Tour

- (ENTDEV-21813) The 'Single Group Selection' feature now works with Guard Tour.

#### Dynamic Forms

- (ENTDEV-22072) Creating a new form in a Group with a top-level Location configured will no longer erroneously show the edit confirmation prompt.

#### NIBRS

- (ENTDEV-22148) To prevent error 305 and/or 705 from occurring, the validation for a report will now be done based on whichever NIBRS date is the latest i.e., Reported, Occurred, Arrest, or Property Recovered.
- (ENTDEV-22123) Fixed Drug Quantity decimal values not being included in the output file, in error.
- (ENTDEV-22049) Fixed error 404 being thrown for age values that began with a zero in the output file i.e., 01 – 09.
- (ENTDEV-22017) Fixed error 077 and 078 being thrown when multiple overlapping Property Segments were conflicting with each other.
- (ENTDEV-22010) XML format is now available.
  - Note: Not all states are accepting XML currently. The system does not make XML available for Groups that have WI or TX enabled as neither of those states are currently accepting XML.

#### WIBRS

- (ENTDEV-22113) Fixed output file structure problem for Admin and Arrestee Segments. They are now the proper length expected by the state.
- (ENTDEV-21920) Fixed error 361 being thrown for a recovered vehicle, in error, despite all data filled in correctly.

#### Pass Down Log

- (ENTDEV-22146) Fixed two issues with pass down items in the default “User Group” (often renamed during setup):
  1. When user in a single Group the Pass Down items were not showing up when Group dropdown was blank. Group had to be selected.
  2. When user in multiple Groups the Pass Down items for “User Group” were not showing up and continued to not show up even when the Group was selected.

## Searches

### Modules

#### Parking Permit

- (ENTDEV-22030) Fixed issue where a specific Role would get zero results, in error, despite results being available.

## Supervisor

### Admin Reporting

#### Dispatch Call Reporting

- (ENTDEV-22100) Fixed counts showing as zero on the five noted report types below, and notes to not be included when marked to be on the four that allow including notes for databases created at version 2020.2 or higher:
  - Dispatch Call Log
  - Dispatch Call Type Counts by Final Call Type
  - Dispatch Call Type Counts by Initial Call Type
  - Dispatch Call Type by Location by Final Call Type
  - Dispatch Call Type by Location by Initial Call Type

### Incident Statistical Reporting

“Force Used Against your Officers” Report

- (ENTDEV-22014) Fixed blank report when there were extra ‘ISSUED IN ERROR’ Incident Types present in the database.

“Force Used by Officer”

- (ENTDEV-22014) Fixed blank report when there were extra ‘ISSUED IN ERROR’ Incident Types present in the database.

### Schedule Admin Reports

Task Scheduler

- (ENTDEV-22056) Fixed a backwards compatibility issue with the scheduled ‘Daily Event Log’ report.

## Admin

### Group Setup

#### Add/Edit Group

##### Modules

- (MOB-8623) It is now possible to rename the Guard Tour module per Group.

### AddOns

#### Guard Tour

##### iTrak

- (ENTDEV-21875) Improved user sync to map to new iTrak Guard Tour User/Admin role permissions.

## Mobile (v2021.1.0)

### Guard Tour

#### On Tour

##### Digital Media

iTrak

- (MOB-8692) The Report Exec ‘Description’ field will no longer be seen when integrated with iTrak.
- (ENTDEV-21871) Guard Tour Dynamic Form data will now be added to the iTrak Daily Log.

##### Dynamic Forms

- (MOB-8691) Fixed issue on first save that can lead to duplicate data, lost data, and/or sync errors.

iTrak

- (ENTDEV-21855) Guard Tour Media will now be added to the iTrak Daily Log.

## Community

### Web

#### Settings

##### Notifications

- (MOB-8562) Updated label for Security Categories to reflect that they also include Silent Alert Categories i.e., Security Categories/Silent Alerts. This will also work with custom labels for Security Categories.

### Mobile (v2021.1.0)

#### Home

- (MOB-8790) Fixed switching from a Group with a custom theme to a Group with the default theme retaining the custom background and logo, in error.

## Dispatch (v2021.1.0.05801)

### Active Calls

- (DISP-3602) Fixed error that sometimes occurred for some Calls that have a configured Call Alert Timer.